

# Managed services

Our range of services:

- allow a blended delivery mode where appropriate
- provide a single point of contact in our UK office
- provide onsite support, collective testing experience and knowledge, combined with one of India's leading testing providers for a 24/7 solution
- deliver a quality governance process which is maintainable, adaptable and repeatable across your other systems
- are vendor-independent, using both open source and commercial tools
- are cost effective in delivering exceptional and professional testing results

Our blended delivery offering includes:

## Automated testing

Our managed automated testing services include both functional (Automated Test Factory) and non-functional automation. We utilise tools and processes to aid in automating current manual tests as well as specialist load/stress/performance/scalability testing (LSPS). It's important to understand which areas of testing to automate rather than taking an ad-hoc approach, which can actually result in longer test cycles and poor-quality results. Our joint expertise can help find the solution that's right for you.

Our blended delivery model is delivered in partnership with STAG Software who have been providing testing services across the world for 10 years. They are one of the few companies in India to achieve ISO 9001:2008 accreditation, whilst their experienced testing staff have extensive practical experience and also provide their unique Hypothesis-Based Testing (HBT) service to clients.

Epicentre has a focused test automation team dedicated to delivering functional automation and performance test projects. Our vendor-independent approach means we

use both commercial and open-source tools, providing the ultimate cost-effective automated solution.

Our experience with commercial tools includes:

- HP Functional Testing – QTP and Winrunner
- HP LoadRunner/Performance Center
- Silktest
- Rational Robot and Functional Tester
- TestComplete
- Microsoft Visual Studio test tools

Open source tools we use include Selenium, JMeter, JUnit and Watir. We have expertise in working on automation of both User Interface (UI) and Non User Interface applications.

## Security testing

Epicentre works with a specialist partner in order to provide a comprehensive range of security testing services. This enables our clients to identify the areas of vulnerability in their systems, networks and security procedures before they can be exploited. The specialists we provide in this area are CREST accredited and provide services including:

- Penetration testing – application and infrastructure testing
- Software architecture and design assurance
- Code level security reviews and testing

## Test tool implementation and support

As test tools become increasingly advanced and rich in terms of functionality, implementing and maintaining them can become more of a challenge. Epicentre appreciate that this is not always the core skill of your test team and therefore provide a range of services to ensure that your test tools are implemented correctly, are utilised properly and kept up to date and that the risks of

any data loss are reduced. This includes:

- Test tool implementation and configuration
- Test tool and test data migration
- Tool administration support

## Next steps

Whatever stage of development your product is at, Epicentre can offer help and advice in making sure you get the most effective strategies and test solutions to ensure your product is robust and ready for market. Our testing experience and knowledge is second to none, and our tools and talent have guided countless quality applications to a smooth and successful launch.

**So give us a call to find out how we can help you plan and implement the ideal test solution.**

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