Remote managed services

In combination with STAG Software, our Managed Services for Testing Excellence (MSTE) means that we provide you with a range of comprehensive managed testing services

Our range of testing services:

- provide a single point of contact in our UK office

- provide onsite account management support, collective testing experience and knowledge, combined with one of India's leading testing providers for a 24/7 solution

- deliver a quality governance process which is maintainable, adaptable and repeatable across your other systems

- are vendor-independent, using both open-source and commercial tools

- are cost effective in delivering exceptional and professional testing results

Our fully remote MSTE offering includes:

Smartphone and mobile device testing

The explosion in popularity of mobile devices, such as smartphones, PDAs, iPods, iPads, PSPs and the Nintendo DS, has opened up another area for application design and media delivery. People's love of gadgets and mobile technology makes it an ideal platform to encourage and facilitate user interaction, applications and products.

 In testing for these mobile devices the same fundamental principles of traditional testing still apply, but the methodology and techniques may be more focused towards the hardware and operating systems. Platforms are more diverse than within the traditional PC market with popular makes including Symbian, Apple, Android, BlackBerry and Windows all competing for market share.

Also, the huge and fragmented range of constantly evolving hardware in popular use means that user interfaces are much more diverse and idiosyncratic than traditional computer keyboards. Micro keyboards, touch screens, joysticks, jog wheels, styli and even voice recognition can all be commonly used as input devices, so testing user-interaction, for example, may require specific focus.

Here is where Epicentre's experience and knowledge with smartphone technology can advise you on the right tests for your needs. You may need to know which are the core smartphones in specific markets to focus on, e.g. for entertainment, education, productivity, etc. Alternatively, if you have a specific model you need to test on we can quickly source it from amongst the vast range of handsets available. We also have extensive experience in virtualisation, allowing us to create testing tools for emulation or product porting.

If you're delivering to platforms outside of branded landing sites (e.g. Apple's App Store) then we can also offer Over The Air testing (OTA) to ensure your product is compatible with all environments. Similarly, if you are delivering to multiple territories we can supply testers to test onsite in the relevant country or countries.

Whatever your product, you'll need to consider more than just 'Will it work on a smartphone?' Epicentre can help guide you through the bewildering choices and narrow down your question to produce a solution tailored specifically to suit your application.

Remote Web Testing

Epicentre offers a full range of remote web testing services that can be delivered quickly and tailored to our

customers' needs. We have specialist web testers and dedicated facilities equipped with a range of software and hardware in order to provide a complete, end-to-end web testing service. This will give you complete confidence that your website will work and be scalable, secure and present correctly to your target audience.

Our Remote Web Testing Services include the following areas:

- Manual and Automated functional testing

- Compatibility and Mobile Compatibility testing

- Accessibility Testing

- User Acceptance Testing

- Load testing

- Performance testing

- Stress testing

- Security testing

Next steps

Whatever stage of development your product is at, Epicentre can offer help and advice in making sure you get the most effective strategies and solutions to ensure your product is robust and your users supported. Our testing and support experience and knowledge is second to none, and our tools and talent ensures that your application quality is maintained throughout the lifecycle.

So give us a call to find out how we can help you plan and implement the ideal test solution.

+44 (0) 1273 728686

epicentre.co.uk